



**IN
THIS
ISSUE**

ARTICLES

DINNER MEETING RESERVATIONS
MONDAY, NOVEMBER 19th 2018
ALIOTO'S
3041 North Mayfair Road
Wauwatosa, WI 2

SPEAKER BIOGRAPHY 2
SPEAKER PHOTO 3

PRE-MEETING CLINIC
Change Management Lessons
Learnt from W. Edwards Deming

by Jim Baron

October Dinner Meeting Photos
New Members 3
Speaker, Nominations and
2019 Elected Officers 4

**SECTION CHAIR AND LEADERSHIP
TEAM MEMBERS DIRECTORY** 5

2018-19 QUALITY CALENDAR 6

Newsletter Article Information and
Deadlines 6

Career Placement / Change of
Address 6



fiserv forum

**MONDAY, NOVEMBER 19th 2018
DINNER MEETING**

ALIOTO'S

3041 North Mayfair Road, Wauwatosa
414-476-6900

A Leader's Role in Managing Change

by: **WALTER JANKOWSKI**
President, Better Dash Faster

CONTENT SUMMARY

Does your organization have a big change on the horizon? Walter Jankowski's presentation will review the theory and foundation of managing change, how people react and changing behaviors. Walter will provide methods, techniques and best practices for managing change efforts that you can implement immediately. This session covers:

- Types of change,
- Overview of Change Management Models,

NOTE: there IS a PRE-DINNER MEETING this month at Alioto's.

CONTENT SUMMARY

- Process for Leading Change,
- Wally's Top 8 Tips for Effective Change.

SPEAKER BIOGRAPHY

Walter Jankowski has been a Reinvention Consultant for the last 20 years, working with a wide variety of insurance, financial, service, manufacturing and non-profit organizations. He currently is the owner and principle at Better Dash Faster, LLC, a Madison consulting firm. You may ask "What's a Reinvention Consultant?" Walter helps senior leadership reinvent their operations by helping them see how to do things better-faster.

Walter has facilitated and trained all over the United States and several international venues in performance improvement. He has extensive experience in developing leaders, developing and implementing strategic plans, and providing other organizational improvement services for businesses, governments, scholl systems and not-for-profit organizations. He has also trained thousands of senior leaders, supervisory managers, and front-line workers in the principles of leadership, quality, continuous improvement and team development.

Walter earned his Masters Degree in Engineering from the University of Wisconsin-Milwaukee. He has been an active member of the Wisconsin Center for Performance Excellence, has been a senior examiner for the Baldrige-based Wisconsin Forward Award, and is also certified in Covey Training.

As an experienced trainer and facilitator, he has a unique blend of technical and interpersonal skills that make him successful in the specialized workplaces of today. Walter's goal is to help organizations become more effective by helping to unleash the potential in everyone and utilize that wealth of knowledge for improvement.

DINNER MEETING RESERVATIONS

MONDAY, NOVEMBER 19th 2018

Location:

ALIOTO'S

3041 North Mayfair Road, Wauwatosa, WI
414-476-6900

- 5:30 p.m. Registration / Pre-Meeting Clinic / Social Hour
6:30 p.m. Dinner Meeting
7:20 p.m. Speaker

BUFFET MENU

Lemon Caper Chicken, Italian Sausage, Sauteed Green Peppers & Onions, Mixed Vegetables, Bowtie Pasta Primavera, Chilled Potato Salad, Macaroni & Cheese, Tossed Mixed Green Salad, Italian Bread, Frosted Sheet Cake, Coffee, Tea or Milk

Vegetarian Primavera -- select during registration or contact Joe Manske joe@amtouchusa.com to

Fee: **ASQ Members w/dinner reservations..\$25**
ASQ Members w/o dinner reservations / Non-ASQ Guests.....\$30
Students*.....\$10

* This discount is for full-time students. Student I.D. required.

Upon arrival, please register at the Milwaukee ASQ table. Bring checks payable to ASQ Milwaukee Section before reaching the cashier. For more information regarding the ARRANGEMENTS, email Joe Manske at res@asqmilwaukee.org.

RESERVATIONS ARE REQUIRED ONLY FOR DINNERS. You will receive your dinner confirmation when you register online. To register, click here: [Eventbrite link](#)
If you have difficulty or cannot register online, please send an email to res@asqmilwaukee.org. Reservation cancellations can be made online or by email to res@asqmilwaukee.org.

**Reservation and cancellation deadline:
End of day Friday, November 16th 2018**

Reservations made but not kept will be billed.

PLEASE REFER ALL SPEAKER & TOPIC QUESTIONS

TO **PROGRAMS CHAIR:**

Dave Dailey 262-377-0669

dgdailey@wi.rr.com

SPEAKER PHOTO



Walter Jankowski

October Dinner Meeting Photos



New Member Brian Keller



Mark Keesey's first dinner meeting

October Dinner Meeting Photos



Scott Milligan, October dinner meeting speaker



Patricia Morrill, Nominations and Past Chair, introduces the 2019 Elected Officers



2019 Elected Officers: Erica Swain, Chair; Jasmine Hamedi, Secretary and Shawn Johnson, Chair Elect (Treasurer Yunwei Zhou not shown)

SECTION CHAIR AND LEADERSHIP TEAM MEMBERS

* * * Click on e-mail address to send message * * *

ELECTED MEMBERS

CHAIR

Terri Glaser
414-630-0184
tglaser58@gmail.com

CHAIR ELECT

Erica Swain
414-870-2249
erica.j.swain@gmail.com

SECRETARY

Jasmine Hamedi
262-255-6665 x1123
jahamedi@electroconnectinc.com

TREASURER

Yunwei Zhou

COMMITTEE CHAIRS

ADVISORY

John Montague
414-764-4506
jmontague03@yahoo.com

ARRANGEMENTS

Joe Manske
joe@amtouchusa.com

ASSISTANT TREASURER

Fred Heller

AUDIT

Tom Schmidt
262-544-4656; Cell 414-333-4126
thomasjschmidtassociates@gmail.com

AWARDS

Mary Therese Guzniczak
414-573-3943
m.guzniczak@sbcglobal.net

HISTORIAN

John Hankwitz
414-351-3017 or 414-731-9826
jhankwitz@mac.com

MEMBERSHIP

~ Open

**NEWSLETTER
(Editorial & Publishing)**

Erica Swain
414-870-2249
erica.j.swain@gmail.com

NOMINATIONS

Patricia Morrill
262-639-6700 (office)
pmorrill@wi.rr.com

OUTREACH

John Hankwitz - see Historian

PAST CHAIR

Patricia Morrill - see Nominations

PAR

Erica Swain - see Chair Elect

PLACEMENT

Jeff Stumpe
414-708-0713
stumpr54@sbcglobal.net

PLANT TOURS

Lisa Van Handel
lisavh65@gmail.com

Mary Therese Guzniczak - see Awards

PRE-DINNER MEETINGS

Annot Heron
414-915-0866
anotheron@mail.com

PROGRAMS

Dave Dailey
262-377-0669
dгдаiley@wi.rr.com

RECERTIFICATION

Wilson Wright
262-641-9093
Wilson.Wright@sbcglobal.net

SCHOLARSHIPS

Larry VanHoveln
414-698-1902
ljvanh@wi.rr.com

TRAINING & EDUCATION

Rick Goodson
262-424-8191
rickgoodson6390@gmail.com

VOICE OF THE CUSTOMER

Scott Waligora
262-825-6364
scott.waligora@harley-davidson.com

WEBSITE (Internet)

Ray Tucker
414-259-5233
Tucker.Ray@basco.com

Newsletter Info

Send article information to:

Erica Swain
414-870-2249
erica.j.swain@gmail.com

NEWSLETTER ARTICLE DEADLINES

DEADLINE ISSUE

Nov. 20 Dec. 2018

Notice: the December issue will be the last newsletter. Stay in touch on my.asq.org & www.asqmilwaukee.org

THE DEADLINE FOR ARTICLE SUBMISSION IS THE 20TH OF EVERY MONTH.

Milwaukee Section News is the official publication of the Milwaukee Section ASQ: The Global Voice of Quality and is published monthly, 10 times per year. Permission is given to reprint material, providing credit is given to the Milwaukee Section News.

CAREER PLACEMENT

Please visit www.asqmilwaukee.org for current career opportunities. Use the Job-Placement selection to access information on current job openings.

SEND CHANGE OF ADDRESS NOTIFICATION TO:



ASQ The Global Voice of Quality™

600 North Plankinton Ave
Milwaukee, WI 53203

or sign-in at

www.asq.org

2018-2019 Quality Calendar

- | | |
|--|----------|
| MON., NOV 19, 2018 | ALIOTO'S |
| <i>A Leader's Role in Managing Change</i>
WALTER JANKOWSKI
President, Better Dash Faster | |
| MON., DEC 10, 2018 | ALIOTO'S |
| <i>Learn to Effectively Assess and Efficiently Manage Risk for ISO</i>
CHRISTOPHER SPRANGER
President, Spranger Business Solutions | |
| MON., JAN 21, 2019 | ALIOTO'S |
| <i>TBD</i>
J. R. McGEE
President, X-Stream Leadership Group | |
| MON., FEB 18, 2019 | ALIOTO'S |
| <i>The Art of Questioning: Tips for the Quality Professional</i>
DAVE GORIN
Master Black Belt, Humana | |
| MON., MAR 18, 2019 | ALIOTO'S |
| <i>Force Field Analysis</i>
JEFF CHRISTIAANSEN
Quality Manager, PPC Industries | |
| MON., APR 15, 2019 | ALIOTO'S |
| <i>RoHS and REACH</i>
MATT BILLS
Quality & Compliance Manager | |
| MON., MAY 20, 2019 | ALIOTO'S |
| <i>Internal Auditing</i>
MARI LAMBERT
Senior Quality Assurance Manager, Allesee Orthodontic Appliances | |
| MON., JUN 17, 2019 | ALIOTO'S |
| <i>Using Improv Techniques in a Team Environment</i>
ALEX THIEN
Manager, COMEDY SPORTZ | |

ALIOTO'S

414-476-6900

3041 North Mayfair Road, Wauwatosa

PLEASE CONSULT NEWSLETTER OR WEBSITE www.asqmilwaukee.org FOR SEMINAR AND PLANT TOUR ANNOUNCEMENTS