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*S/V Denis Sullivan*

**MONDAY, OCTOBER 15th 2018  
DINNER MEETING**

**ALIOTO'S**

3041 North Mayfair Road, Wauwatosa  
414-476-6900

***Why Lean Initiatives Fail***

by: SCOTT MILLIGAN

Mfg. Process Quality Specialist, CNH Industrial

**CONTENT SUMMARY**

In the last 20 years I have been part of many “Lean Manufacturing Initiatives.” Some were successful and some not so much. Research indicates that from 50% to 90% of these initiatives fail to sustain improvements or continue to deliver results.

I will share my experience and observations as well as those of many of today’s “Lean Experts” to identify what goes wrong and what can be done to avoid it happening in your organization.

**NOTE: there *IS* a PRE-MEETING CLINIC this month at Alioto's.**

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## CONTENT SUMMARY

There will be time for open discussion so please bring your ideas and experiences to share.

## SPEAKER BIOGRAPHY

Scott L Milligan is a Manufacturing Quality Process Specialist at CNH in Racine Wisconsin. With over 40 years of experience in manufacturing and service. Scott's involvement in quality management encompasses positions from the technician level to the director level. Most of his experience has been with automotive quality systems but he has worked with appliance, heavy machinery, metal fabrication and printing industries implementing ISO 9000, TS 16949, and Baldrige based quality systems. He is also skilled in the use of teams to solve problems, lean manufacturing techniques, the use of large group technology, and performance management systems such as the balanced scorecard.

Scott is certified by the American Society for Quality as a Quality Engineer, Quality Auditor, and Manager of Quality and Operational Excellence and spent six years as a member of the Malcolm Baldrige National Quality Award Board of Examiners, the last two as a senior examiner. He graduated from Concordia University with a B.A. in Management & Communications and serves as an Adjunct for Gateway Technical College and Milwaukee Area Technical College where he has taught Statistical Process Control (SPC), project management, Failure Modes and Effects Analysis, Six Sigma Green Belt and Total Quality Management (TQM).

## DINNER MEETING RESERVATIONS

**MONDAY, OCTOBER 15th 2018**

Location:

**ALIOTO'S**

3041 North Mayfair Road, Wauwatosa, WI  
414-476-6900

5:30 p.m. .... Registration / Pre-Meeting Clinic / Social Hour  
6:30 p.m. .... Dinner Meeting  
7:20 p.m. .... Speaker

### BUFFET MENU

Baked Chicken, Tenderloin Tips & Noodles, Oven Roasted Red Potatoes, Mostaccioli with Tomato Sauce, Vegetable Rice Medley, Whipped Potatoes with Brown Gravy, Tossed Mixed Green Salad, Italian Bread, Frosted Sheet Cake, Coffee, Tea or Milk

*Vegetarian Primavera -- select during registration or contact Joe Manske [joe@amtouchusa.com](mailto:joe@amtouchusa.com) to*

Fee: **ASQ Members w/dinner reservations..\$25**  
**ASQ Members w/o dinner reservations / Non-ASQ Guests.....\$30**  
**Students\*.....\$10**

\* This discount is for full-time students. Student I.D. required.

Upon arrival, please register at the Milwaukee ASQ table. Bring checks payable to ASQ Milwaukee Section before reaching the cashier. For more information regarding the ARRANGEMENTS, email Joe Manske at [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org).

RESERVATIONS ARE REQUIRED ONLY FOR DINNERS. You will receive your dinner confirmation when you register online. Find dinner link on [www.asqmilwaukee.org](http://www.asqmilwaukee.org) If you have difficulty or cannot register online, please send an email to [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org). Reservation cancellations can be made online or by email to [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org).

**Reservation and cancellation deadline:  
End of day Friday, October 12th 2018**

Reservations made but not kept will be billed.

PLEASE REFER ALL SPEAKER & TOPIC QUESTIONS

TO **PROGRAMS CHAIR:**

**Dave Dailey 262-377-0669**

[dgdailey@wi.rr.com](mailto:dgdailey@wi.rr.com)

## September Dinner Meeting Photos



**Chair Terri Glaser (right), Bob Loose, and Haley Kovac (left) following the speaker award presentation at the September dinner meeting**



**MyASQ pre-dinner meeting with Cynthia Nazario from ASQ headquarters**

**September Dinner Meeting Photos****New  
Members****Mark Riesinger****Antonio Vargas****Matt Wolter**

SECTION CHAIR AND LEADERSHIP TEAM MEMBERS

\* \* \* Click on e-mail address to send message \* \* \*

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~ Open

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**PAR**

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NEWSLETTER ARTICLE DEADLINES

**DEADLINE ..... ISSUE**

Oct. 20 ..... Nov. 2018

Nov. 20 ..... Dec. 2018

Notice: the December issue will be the last newsletter. Stay in touch on [my.asq.org](http://my.asq.org) & [www.asqmilwaukee.org](http://www.asqmilwaukee.org)

**THE DEADLINE FOR ARTICLE SUBMISSION IS THE 20<sup>TH</sup> OF EVERY MONTH.**

Milwaukee Section News is the official publication of the Milwaukee Section ASQ: The Global Voice of Quality and is published monthly, 10 times per year. Permission is given to reprint material, providing credit is given to the Milwaukee Section News.

CAREER PLACEMENT

Please visit [www.asqmilwaukee.org](http://www.asqmilwaukee.org) for current career opportunities. Use the Job-Placement selection to access information on current job openings.

SEND CHANGE OF ADDRESS NOTIFICATION TO:



ASQ The Global Voice of Quality™

600 North Plankinton Ave  
Milwaukee, WI 53203

or sign-in at

[www.asq.org](http://www.asq.org)

2018-2019 Quality Calendar

- MON., OCT 15, 2018 ALIOTO'S  
***Why Lean Initiatives Fail***  
**SCOTT MILLIGAN**  
Mfg. Process Quality Specialist, CNH Industrial
- MON., NOV 19, 2018 ALIOTO'S  
***A Leader's Role in Managing Change***  
**WALTER JANKOWSKI**  
President, Better Dash Faster
- MON., DEC 10, 2018 ALIOTO'S  
***Learn to Effectively Assess and Efficiently Manage Risk for ISO***  
**CHRISTOPHER SPRANGER**  
President, Spranger Business Solutions
- MON., JAN 21, 2019 ALIOTO'S  
***TBD***  
**J. R. McGEE**  
President, X-Stream Leadership Group
- MON., FEB 18, 2019 ALIOTO'S  
***The Art of Questioning: Tips for the Quality Professional***  
**DAVE GORIN**  
Master Black Belt, Humana
- MON., MAR 18, 2019 ALIOTO'S  
***Force Field Analysis***  
**JEFF CHRISTIAANSEN**  
Quality Manager, PPC Industries
- MON., APR 15, 2019 ALIOTO'S  
***RoHS and REACH***  
**MATT BILLS**  
Quality & Compliance Manager
- MON., MAY 20, 2019 ALIOTO'S  
***Internal Auditing***  
**MARI LAMBERT**  
Senior Quality Assurance Manager, Allesee Orthodontic Appliances
- MON., JUN 17, 2019 ALIOTO'S  
***Using Improv Techniques in a Team Environment***  
**ALEX THIEN**  
Manager, COMEDY SPORTZ

**ALIOTO'S**

414-476-6900

3041 North Mayfair Road, Wauwatosa

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