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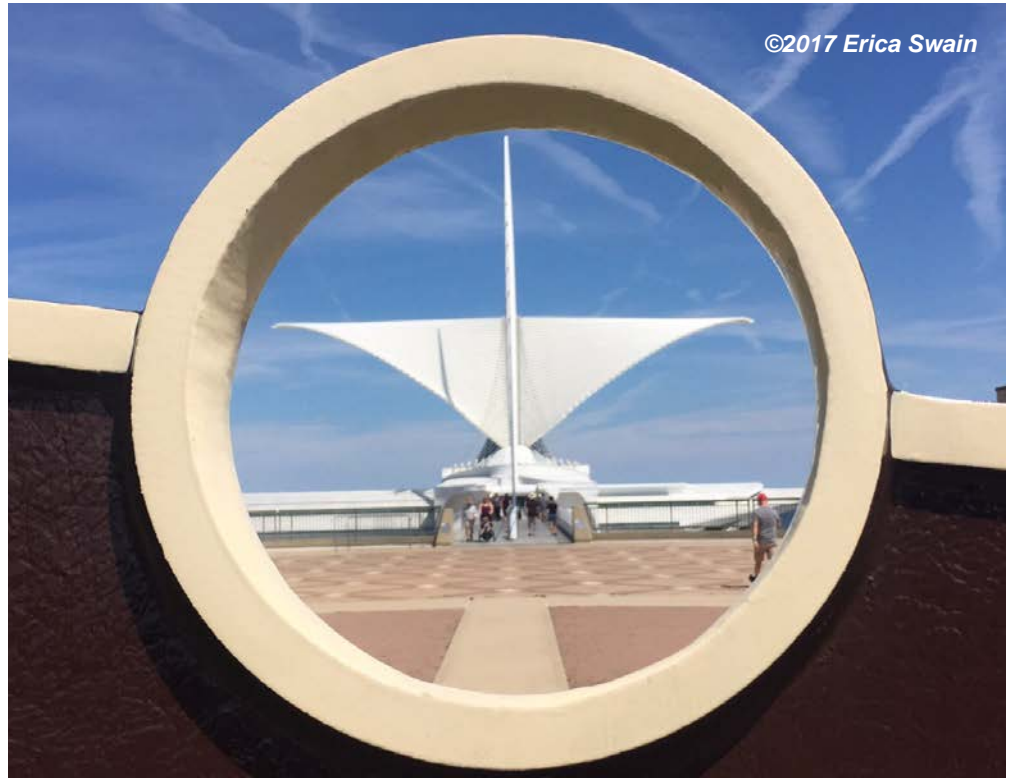
  

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**MONDAY, FEBRUARY 19th 2018  
DINNER MEETING**

**ALIOTO'S**

3041 North Mayfair Road, Wauwatosa  
414-476-6900

***The Five Dysfunctions of a Team***

by: JULIE KOWALSKI  
President, Spizzerinctum Group

**CONTENT SUMMARY**

Managing or working on a team where infighting, back stabbing, lack of accountability and lack of trust exist is not only draining and stressful but also defeating. Creating a functional team is possible.... it takes a strong understanding of the causes of dysfunctional behaviors and the courage and discipline to eliminate them.

In this dynamic, engaging and thought provoking presentation we will explore the Five Dysfunctions of a team and learn how to overcome each dysfunction!

This is a phenomenal opportunity for you to learn from a leader in the field, but also to roll up your sleeves and participate. This presentation is a must for every member!

**NOTE: there is NO roundtable discussion this month at Alioto's.**

## CONTENT SUMMARY (cont.)

Topics include:

- The definition of dysfunction
- The 5 dysfunctions of a team
- Behaviors team members demonstrate when trust is present
- Behaviors team members demonstrate when trust is absent

Take-a-ways:

- Clear understanding of the five dysfunctions of a team
- Specific steps we can take to eliminate team dysfunctions
- Clear understanding of the conflict pendulum and what you need to do to engage in healthy debate.

## SPEAKER BIOGRAPHY

Julie Kowalski is a seasoned thought leader, consultant, executive coach, superb facilitator and phenomenal motivational speaker. She's also an energetic, and spirited professional trainer. Through her own working history, Julie has gained valuable insight and acumen into the science of what it takes to start and run successful businesses as well as the art of earning and retaining customer and employee loyalty. Julie maintains working relationships with a wide variety of business owners and executives from small family-owned businesses to Fortune 100 companies.

Julie has spent her career helping employees create self-sufficient and streamlined processes which lead customers to be delighted and staff to be rewarded with success. Julie's enthusiasm and energy naturally encourage her participants to actively engage in learning.

(continued on page 3)

## DINNER MEETING RESERVATIONS

**MONDAY, FEBRUARY 19th 2018**

Location:

**ALIOTO'S**

3041 North Mayfair Road, Wauwatosa, WI  
414-476-6900

5:30 p.m. .... Registration / Social Hour

6:30 p.m. .... Dinner Meeting

7:20 p.m. .... Speaker

### BUFFET MENU

Baked Cod Almondine, Italian Sausage: Green Peppers, Mostaccioli with Tomato Sauce, Chilled Potato Salad, Vegetable Rice Medley, Mexicana Corn, Assorted Jello Molds, Tossed Mixed Green Salad, Italian Bread, Frosted Sheet Cake, Coffee, Tea or Milk  
*Vegetarian Primavera -- select during registration or call John Montague 414-764-4506 to request*

Fee: **ASQ Members w/dinner reservations..\$25**

**ASQ Members w/o dinner reservations /  
Non-ASQ Guests.....\$30**

**Students\*.....\$10**

\* This discount is for full-time students. Student I.D. required.

Upon arrival, please register at the Milwaukee ASQ table. Bring checks payable to ASQ Milwaukee Section before reaching the cashier. For more information regarding the ARRANGEMENTS, email John Montague at [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org).

RESERVATIONS ARE REQUIRED ONLY FOR DINNERS. You will receive your dinner confirmation when you register online. Find link to CVent on [www.asqmilwaukee.org](http://www.asqmilwaukee.org) If you have difficulty or cannot register online, please send an email to [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org). Reservation cancellations can be made online or by email to [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org).

**Reservation and cancellation deadline:**

**Noon Friday, February 16th 2018**

Reservations made but not kept will be billed.

PLEASE REFER ALL SPEAKER & TOPIC QUESTIONS

TO **PROGRAMS CHAIR:**

**Corey Olson 608-444-6138**

[cnolson87@gmail.com](mailto:cnolson87@gmail.com)

## SPEAKER BIOGRAPHY (cont.)

Besides being named one of the “World’s Most Creative Thinkers” by bestselling author Seth Godin in his book Purple Cow, Julie possesses over 25 years of first hand business experience. Her accomplishments include personally starting and successfully managing multi-million dollar companies.



## IT'S SCHOLARSHIP TIME!

The Hy Pitt ASQ Milwaukee  
Section College Education  
\$1000 Scholarship

Applicants must be high school seniors, sponsored by a member, living within the geographical boundaries of the Milwaukee Section of ASQ and have a minimum grade point average of 3.25 based upon a 4.0 scale.

Please visit  
[www.asqmilwaukee.org](http://www.asqmilwaukee.org) for  
scholarship application form.

The application form  
must be completed and  
mailed by  
April 1, 2018



## OUTREACH - FUTURE CITIES

### Judging Future Cities “Most Futuristic” City

ASQ Milwaukee Judging Team, led by John Hankwitz, reviewing a Future Cities team entry during the judging. Shown are Mary Therese Guzniczak, Bill Anderson, Joe Manske, Connie Stewart, Allen Rothman, Ed Malsh, Scott Brown



The team winning “Most Futuristic” City!!!

## January Dinner Meeting Photo



Speaker Kathy Miller (left) and Terri Glaser, Chair

## Study Group for Certified Six Sigma Black Belt

The Racine Section is working on putting together a Study Group for CSSBB (Certified Six Sigma Black Belt). The Milwaukee Section will join with them and try to obtain a location convenient to both sections. Quality Council of Indiana SSBB Primer will be used as a text. The Primer is \$80 and a solution text is \$35, these would be the responsibility of the participants.

See ASQ SSBB Certification page Link  
[https://asq.org/cert/six-sigma-black-belt?utm\\_source=print%20collatoral%20%2F%20direct%20mail&utm\\_medium=link&utm\\_campaign=certificati on cert%20calendar 2017 03 cssbb 40048](https://asq.org/cert/six-sigma-black-belt?utm_source=print%20collatoral%20%2F%20direct%20mail&utm_medium=link&utm_campaign=certificati on cert%20calendar 2017 03 cssbb 40048)

Quality Council of Indiana SSBB Primer link  
<http://www.qualitycouncil.com/CSSBB.html>

Once we have determined interest, we will set-up an organizational meeting.

If you are interested in participating send your contact information to:

Dave Prins, Racine Section Chair  
@ [gprins1958@gmail.com](mailto:gprins1958@gmail.com)

Or

Wilson Wright, Milwaukee Section ReCertification Chair,  
@ [Wilson.Wright@SBCGlobal.net](mailto:Wilson.Wright@SBCGlobal.net)

If you are interested in acting as a mentor / resource to this group please contact us!

CQE, CQA, CQM/OE, etc. Study Groups formed upon request; contact above to let us know of your interest.



## QC 100-400 Spring Courses -- 2018 Preliminary Schedule

<b>Time</b>	8:30am - 4:30pm each day		
<b>Location</b>	Waukesha, WI at I-94 & WI-164 (MRA Bldg.)		
<b>Credits</b>	0.7 RUs or CEUs per day		
<b>Price*</b>	1day:\$295	2day:\$450	3day:\$575
	Refreshments, lunch, and materials included 10% group discounts for three or more from same company		

For course descriptions, instructor bios, registration information, and updates, please visit our website:  
**www.ASQmilwaukee.org/QS**



**The American Society for Quality can help you learn about quality: how to use time-tested principles and methods to improve the work you do, whatever it may be.**



	<b>Saturday February 24 2018</b>	<b>Saturday March 3 2018</b>	<b>Saturday March 10 2018</b>
<b>Quality Systems</b>	Internal Audits - Incorporating 2015 Requirements	<b>NEW</b> What is Quality?	Layered Process Audits to Manage Key Performance Indicators
<b>Statistical Methods</b>	<b>NEW</b> Measurements and Statistics all Quality Professionals Should Know	<b>NEW</b> Problem Solving Using CQI-20 & CQI 21	Data Analysis with Excel
<b>Six Sigma</b>	<b>NEW</b> Toyota KATA	FMEA for Product, Process, and Administrative Risk Mitigation	<b>NEW</b> Basic Toolbox for Continuous Improvement
<b>Team Leadership Skills</b>	Integrating Lean and Project Management	Emotional Intelligence & Accountability to Engage Quality Teams	<b>NEW</b> Managing Culture and Change Within an Organization

Dated 12/17/20017

\* Prices are per unique individual. Registration price increases after 2/15. \*\* Please see website for full details.

## CALL for NEWSLETTER and WEBSITE ADVERTISERS!

We are looking for additional newsletter and website advertisers! Advertising with the Milwaukee section promotes your products and services to its members and anyone who visits its website. In addition to having extremely competitive advertising rates, each company who advertises with ASQ Milwaukee may send one employee, free of charge, to one day of training at its annual spring training event!

As an additional incentive, we are offering a free dinner to anyone who connects us with a company that becomes a paid advertiser!

For details regarding advertising, e.g. rates, please use the link below:

[Newsletter Advertising](#)

Thank you!

Erica Swain  
[erica.j.swain@gmail.com](mailto:erica.j.swain@gmail.com)

## SECTION CHAIR AND LEADERSHIP TEAM MEMBERS

\* \* \* Click on e-mail address to send message \* \* \*

### ELECTED MEMBERS

#### CHAIR

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#### TREASURER

Yunwei Zhou

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Patricia Morrill - see Nominations

#### PAR

Erica Swain - see Chair Elect

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#### PLANT TOURS

Mary Therese Guzniczak - see Awards

Lisa Van Handel

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~ Open

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~ Open

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~ Open

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NEWSLETTER ARTICLE DEADLINES

**DEADLINE ..... ISSUE**

Feb. 20 ..... Mar. 2018  
Mar. 20 ..... Apr. 2018  
Apr. 20 ..... May 2018  
May 20 ..... Jun. 2018

**THE DEADLINE FOR ARTICLE SUBMISSION IS THE 20<sup>TH</sup> OF EVERY MONTH.**

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CAREER PLACEMENT

Please visit [www.asqmilwaukee.org](http://www.asqmilwaukee.org) for current career opportunities. Use the Job-Placement selection to access information on current job openings.

SEND CHANGE OF ADDRESS NOTIFICATION TO:



ASQ The Global Voice of Quality™

600 North Plankinton Ave  
Milwaukee, WI 53203  
or sign-in at  
[www.asq.org](http://www.asq.org)

2018 Quality Calendar

MON., FEB 19, 2018 ALIOTO'S  
***The Five Dysfunctions of a Team***  
**JULIE KOWALSKI**  
President, Spizzerrinctum Group

MON., MAR 19, 2018 ALIOTO'S  
***Pitfalls and Successes on the Road Through Organizational Transformation***  
**JEFF CHRISTIAANSEN**  
Quality Manager, PPC Industries

MON., APR 16, 2018 ALIOTO'S  
***ASQ Transformation – What to Expect***  
**BILL TROY**  
CEO, ASQ: The Global Voice of Quality

MON., MAY 21, 2018 ALIOTO'S  
***Lean in Stakeholder Management***  
**BRUCE BADER**  
President, B. Bader & Associates

MON., JUN 18, 2018 ALIOTO'S  
***Using a Kaizen Approach to Transform Middle School Choice***  
**KAMALJIT JACKSON**  
Sr. Accountability Officer,  
Racine Unified School District

**ALIOTO'S**

414-476-6900

3041 North Mayfair Road, Wauwatosa

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