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Hankwitz photo

*Season's  
Greetings!*

**MONDAY, DECEMBER 11th 2017  
DINNER MEETING**

**ALIOTO'S**

3041 North Mayfair Road, Wauwatosa  
414-476-6900

***Building A Continuous Improvement Culture***

by: DAVID LANGE  
Optima Associates

**CONTENT SUMMARY**

Culture and engagement has an impact on performance...but how do you really change it?

- Establish what is by culture and engagement...set the target
- Truly define leadership vs management and how engaged leadership is the difference maker
- Strategies on engaging employees to stimulate an environment of continuous improvement
- Explore tools to help shape behaviors...of leaders and employees

Culture will set the tone for the company. A good culture will result in engaged people. Engaged people will produce results.

**NOTE: there is NO roundtable discussion this month at Alioto's.**

## SPEAKER BIOGRAPHY

David Lange has consulted with a wide variety of manufacturers throughout Wisconsin to improve productivity and bottom line results. Dave's primary responsibility with Optima Associates is to teach lean principles and to apply lean tools with employees at all levels and in all functions of the organization through a variety of methods. Dave's role in the implementation of lean manufacturing techniques was that of coach and mentor, and emphasized the importance of connecting strategy to actionable operations improvements. He creates lasting change with his clients.

David received a Bachelors in Forest Science from University of Illinois at Urbana-Champaign. David has worked with Optima Associates for over 10 years and has previously worked as a consultant with Diversified Woodcrafts Inc. and Wisconsin Manufacturing Extension Partnership throughout the United States and abroad.



## DINNER MEETING RESERVATIONS

**MONDAY, DECEMBER 11th 2017**

Location:

**ALIOTO'S**

3041 North Mayfair Road, Wauwatosa, WI  
414-476-6900

5:30 p.m. .... Registration / Social Hour  
6:30 p.m. .... Dinner Meeting  
7:20 p.m. .... Speaker

### BUFFET MENU

Chicken Parmesan, Beef Tips & Noodles,  
Oven Roasted Potatoes, Green Beans Almondine,  
Oven Baked Beans,  
Assorted Cheese & Cracker Tray,  
Tossed Mixed Green Salad, Italian Bread,  
Frosted Sheet Cake, Coffee, Tea or Milk  
*Vegetarian Primavera -- select during registration or  
call John Montague 414-764-4506 to request*

Fee: All.....\$25  
Non-ASQ Guests.....\$30  
Students\*.....\$10

\* This discount is for full-time students.  
Student I.D. required.

Upon arrival, please register at the Milwaukee ASQ table. Bring checks payable to ASQ Milwaukee Section before reaching the cashier. For more information regarding the ARRANGEMENTS, email John Montague at [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org).

RESERVATIONS ARE REQUIRED ONLY FOR DINNERS. You will receive your dinner confirmation when you register online. Find link to CVent on [www.asqmilwaukee.org](http://www.asqmilwaukee.org) If you have difficulty or cannot register online, please send an email to [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org). Reservation cancellations can be made online or by email to [res@asqmilwaukee.org](mailto:res@asqmilwaukee.org).

**Reservation and cancellation deadline:  
Noon Friday, December 8th 2017**

Reservations made but not kept will be billed.

PLEASE REFER ALL SPEAKER & TOPIC QUESTIONS

TO PROGRAMS CHAIR:

**Corey Olson 608-444-6138**

[cnolson87@gmail.com](mailto:cnolson87@gmail.com)

**November Photos**

**PATRICIA MORRILL presents award to November dinner-meeting speakers Kashyap and Paul Richards**



**Roundtable Presentation and Discussion**

## Updates to the 2017 Recertification Journal

The ASQ Certification Board has made two changes to the Recertification Journal. Members who are due for recertification in 2017 will be able to claim a new benefit effective April 1, 2017.

### Update 1 - Include a **new** category for ASQ Membership for 1.5 RUs max

K) ASQ	Year 1	Year 2	Year 3	Category Maximum
<b>Membership Type</b>				
Full	0.5 RUs	0.5 RUs	0.5 RUs	<b>1.5 RUs</b>
Associate	0.5 RUs	0.5 RUs	0.5 RUs	
Student	0.5 RUs	0.5 RUs	0.5 RUs	

- *Note – we will not award RUs for membership of another professional organization.*
- *ASQ will verify your membership status and effective dates based on the points claimed – therefore no documentation is required.*
- *Partial credit will not be awarded – to claim 0.5 RUs you must have one full year of membership at the time of applying for recertification.*

### Update 2 - Reduce Category H (Proctoring) from 7 RUs to 5 RUs

Proctoring is no longer available to many of our members due to the introduction of computer-based testing. Members who have amassed 7 RUs can still submit through 2018.

**A new Recertification Journal with these changes is effective April 1, 2017.**

**For a copy of the latest Recertification Journal, please visit:**

<https://asq.org/cert/recertification>

## Study Group for Certified Six Sigma Black Belt

The Racine Section is working on putting together a Study Group for CSSBB (Certified Six Sigma Black Belt). The Milwaukee Section will join with them and try to obtain a location convenient to both sections. Quality Council of Indiana SSBB Primer will be used as a text. The Primer is \$80 and a solution text is \$35, these would be the responsibility of the participants.

See ASQ SSBB Certification page Link  
[https://asq.org/cert/six-sigma-black-belt?utm\\_source=print%20collatoral%20%2F%20direct%20mail&utm\\_medium=link&utm\\_campaign=certificati%20on%20calendar%202017%2003%20cssbb%2040048](https://asq.org/cert/six-sigma-black-belt?utm_source=print%20collatoral%20%2F%20direct%20mail&utm_medium=link&utm_campaign=certificati%20on%20calendar%202017%2003%20cssbb%2040048)

Quality Council of Indiana SSBB Primer link  
<http://www.qualitycouncil.com/CSSBB.html>

Once we have determined interest, we will set-up an organizational meeting.

If you are interested in participating send your contact information to:

Dave Prins, Racine Section Chair  
 @ [gprins1958@gmail.com](mailto:gprins1958@gmail.com)

Or

Wilson Wright, Milwaukee Section ReCertification Chair,  
 @ [Wilson.Wright@SBCGlobal.net](mailto:Wilson.Wright@SBCGlobal.net)

If you are interested in acting as a mentor / resource to this group please contact us!

CQE, CQA, CQM/OE, etc. Study Groups formed upon request; contact above to let us know of your interest.

**QC 100-400 Spring Courses – 2018**  
**Preliminary Schedule (11/17/17 revision)**

TRACK	2/24/18	3/3/18	3/10/18
Quality Systems	<b>101 Judy Sullivan</b> Internal Audits - Incorporating 2015 Requirements	<b>102 Wayne Schwartz &amp; Kent Ehley</b>  What is Quality?	<b>103 Rich Budzinski</b> Layered Process Audits to Manage Key Performance Indicators
Statistical Methods	<b>201 Rick Goodson</b> "Statistics for Dummies" (Need revised name)	<b>202 Rich Budzinski</b> Advanced Product Quality Planning (APQP) for Supplier Quality <i>Alternate: CQI-20 &amp; CQI 21 Problem Solving</i>	<b>203 Sara Falkiewicz</b>  Data Analysis
Six Sigma	<b>301 Pat Dolan</b>  Toyota KATA	<b>302 Rick Goodson</b> FMEA and Risk Analysis (Rename??)	<b>303 Terri Glaser</b> Basic Toolbox for Continuous Improvement
Team Leadership Skills	<b>401 Patricia Morrill</b> Integrated Lean and Project Management	<b>402 Julie Kowalski</b> Emotional Intelligence & Accountability to Engage Teams	<b>403 Patricia Morrill</b> Managing Culture and Change Within an Organization

**Price Adjustment for Dinners**

Effective for the January dinner meeting, there is a new category for those without reservation (walk-ins). Members who do Not register in-advance will pay \$30 at the door for dinner.

**CALL for NEWSLETTER and WEBSITE ADVERTISERS!**

We are looking for additional newsletter and website advertisers! Advertising with the Milwaukee section promotes your products and services to its members and anyone who visits its website. In addition to having extremely competitive advertising rates, each company who advertises with ASQ Milwaukee may send one employee, free of charge, to one day of training at its annual spring training event!

As an additional incentive, we are offering a free dinner to anyone who connects us with a company that becomes a paid advertiser!

For details regarding advertising, e.g. rates, please use the link below:

[Newsletter Advertising](#)

Thank you!

Erica Swain  
[erica.j.swain@gmail.com](mailto:erica.j.swain@gmail.com)

## SECTION CHAIR AND LEADERSHIP TEAM MEMBERS

\* \* \* Click on e-mail address to send message \* \* \*

### ELECTED MEMBERS

#### CHAIR

Patricia Morrill  
262-639-6700 (office)  
[pmorrill@wi.rr.com](mailto:pmorrill@wi.rr.com)

#### CHAIR ELECT

Terri Glaser  
414-630-0184  
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#### SECRETARY

Jasmine Hamedi  
262-255-6665 x1123  
[jahamedi@electroconnectinc.com](mailto:jahamedi@electroconnectinc.com)

#### TREASURER

Edward Malsh

### COMMITTEE CHAIRS

#### ADVANCE PROGRAMS

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#### ASSISTANT TREASURER

Yunwei Zhou

#### AUDIT

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#### NEWSLETTER (Editorial & Publishing)

Erica Swain  
414-870-2249  
[erica.j.swain@gmail.com](mailto:erica.j.swain@gmail.com)

#### NOMINATIONS

~ Open

#### OUTREACH

John Hankwitz - see Historian

#### PAR

Terri Glaser - see Chair Elect

#### PLACEMENT

Jeff Stumpe  
414-708-0713  
[stumpr54@sbcglobal.net](mailto:stumpr54@sbcglobal.net)

#### PLANT TOURS

Mary Therese Guzniczak - see Awards

#### PRE-MEETING CLINICS

Roland Chaloupka  
414-247-3643  
[rchaloupka@strattec.com](mailto:rchaloupka@strattec.com)

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Corey Olson  
608-444-6138  
[cnolson87@gmail.com](mailto:cnolson87@gmail.com)

#### PUBLICITY

~ Open

#### RECERTIFICATION

Wilson Wright  
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#### ROUNDTABLE DISCUSSIONS

Roland Chaloupka - see Pre-Meeting

#### SCHOLARSHIPS

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#### TRAINING & EDUCATION

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#### VOICE OF THE CUSTOMER

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NEWSLETTER ARTICLE DEADLINES

**DEADLINE ..... ISSUE**

Dec. 20 ..... Jan. 2018  
Jan. 20 ..... Feb. 2018  
Feb. 20 ..... Mar. 2018  
Mar. 20 ..... Apr. 2018

**THE DEADLINE FOR ARTICLE SUBMISSION IS THE 20<sup>TH</sup> OF EVERY MONTH.**

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CAREER PLACEMENT

Please visit [www.asqmilwaukee.org](http://www.asqmilwaukee.org) for current career opportunities. Use the Job-Placement selection to access information on current job openings.

SEND CHANGE OF ADDRESS NOTIFICATION TO:



ASQ The Global Voice of Quality™

600 North Plankinton Ave  
Milwaukee, WI 53203

or sign-in at

[www.asq.org](http://www.asq.org)

2017-18 Quality Calendar

- MON., DEC 11, 2017 ALIOTO'S  
***Building A Continuous Improvement Culture***  
**STEVEN HURT**  
Founder/President, Optima Associates
- MON., JAN 15, 2018 ALIOTO'S  
***7 Tools of Quality In Action***  
**KATHY MILLER**  
VP of Business Development, MoreSteam
- MON., FEB 19, 2018 ALIOTO'S  
***The Five Dysfunctions of a Team***  
**JULIE KOWALSKI**  
President, Spizzerinctum Group
- MON., MAR 19, 2018 ALIOTO'S  
***Pitfalls and Successes on the Road Through Organizational Transformation***  
**JEFF CHRISTIAANSEN**  
Quality Manager, PPC Industries
- MON., APR 16, 2018 ALIOTO'S  
***ASQ Transformation – What to Expect***  
**BILL TROY**  
CEO, ASQ: The Global Voice of Quality
- MON., MAY 21, 2018 ALIOTO'S  
***Lean in Stakeholder Management***  
**BRUCE BADER**  
President, B. Bader & Associates
- MON., JUN 18, 2018 ALIOTO'S  
***Using a Kaizen Approach to Transform Middle School Choice***  
**KAMALJIT JACKSON**  
Sr. Accountability Officer,  
Racine Unified School District

**ALIOTO'S**

414-476-6900

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